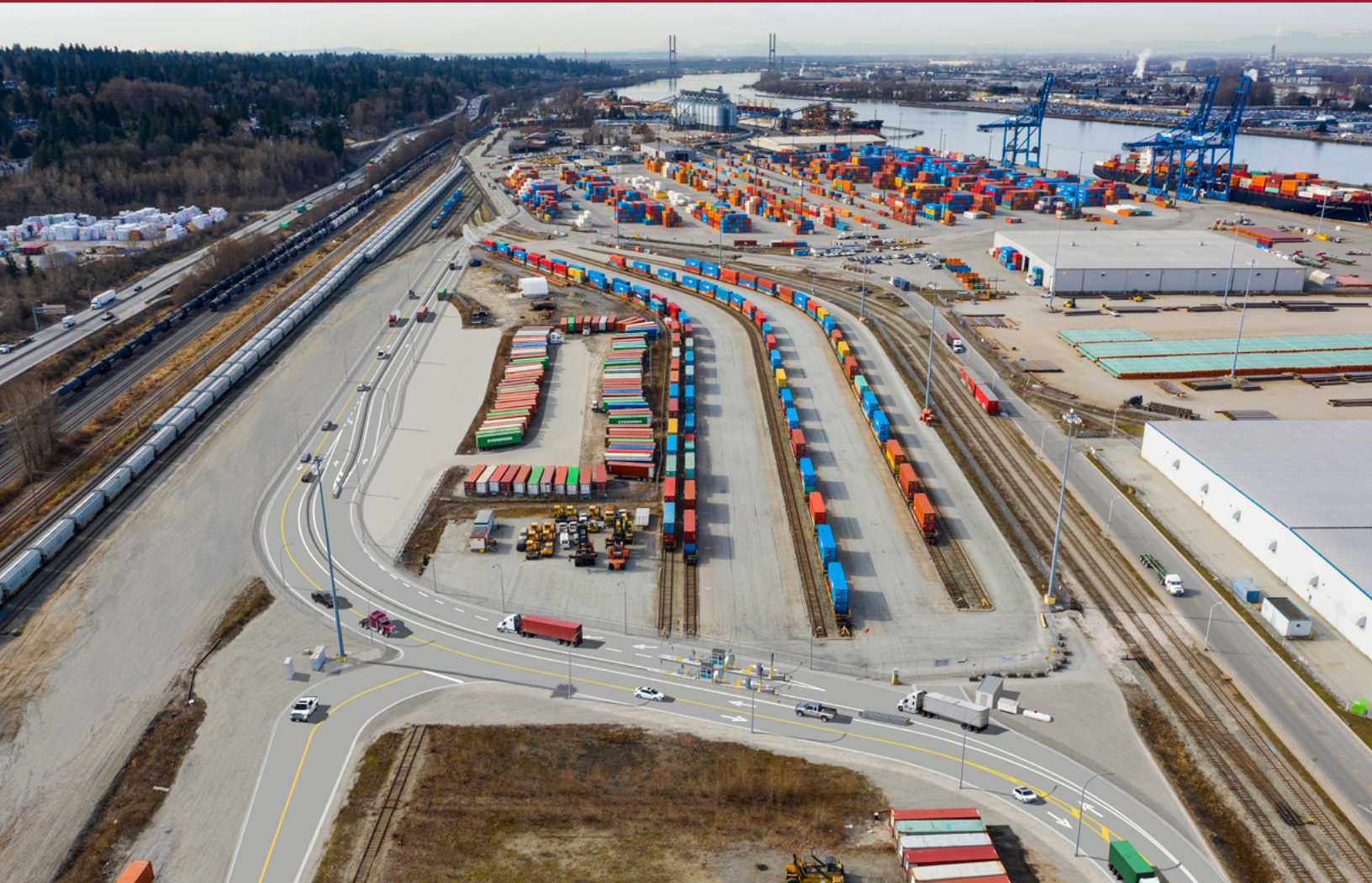




PORT of
vancouver

Vancouver Fraser
Port Authority

Fraser Surrey Port Lands Transportation Improvements Project



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PORT of
vancouver

Vancouver Fraser
Port Authority

Acknowledgement

The Vancouver Fraser Port Authority acknowledges that the Fraser Surrey Port Lands Transportation Improvements Project is located on the traditional territory of Kwantlen, Musqueam, Katzie, Semiahmoo and Tsawwassen peoples.

Thank you to everyone who provided feedback on the Fraser Surrey Port Lands Transportation Improvements Project. We appreciate your time and value your input. Your feedback allowed us to learn about your ideas and concerns about the project. We will consider this feedback as planning continues through to detailed design and construction.

We would also like to thank you for your patience and flexibility as we navigate the circumstances caused by COVID-19 and adapt to our engagement process to keep everyone safe while still providing meaningful engagement opportunities.

About the Vancouver Fraser Port Authority

The Vancouver Fraser Port Authority is the federal agency, which, on behalf of all Canadians, is responsible for the stewardship of the lands and waters that make up the Port of Vancouver. Our mandate is to enable Canada's trade objectives, ensuring goods are moved safely through the Port of Vancouver while protecting the environment and considering local communities. We are accountable to the federal minister of transport.



Our vision

For the Port of Vancouver to be the world's most sustainable port



Our mission

To enable Canada's trade objectives, ensuring safety, environmental protection and consideration for local communities

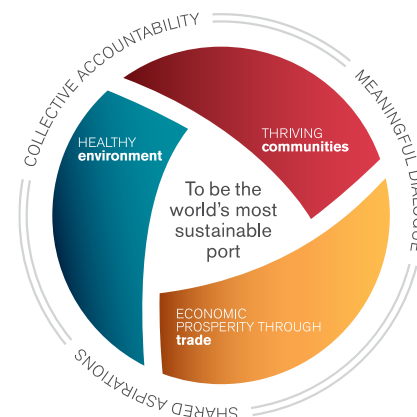


Our values

- Accountability
- Collaboration
- Continuous improvement
- Customer responsiveness

Our definition of a sustainable port

We believe a sustainable port delivers economic prosperity through trade, maintains a healthy environment, and enables thriving communities through meaningful dialogue, shared aspirations and collective accountability.



About the project

Fraser Surrey Port Lands Transportation Improvements Project

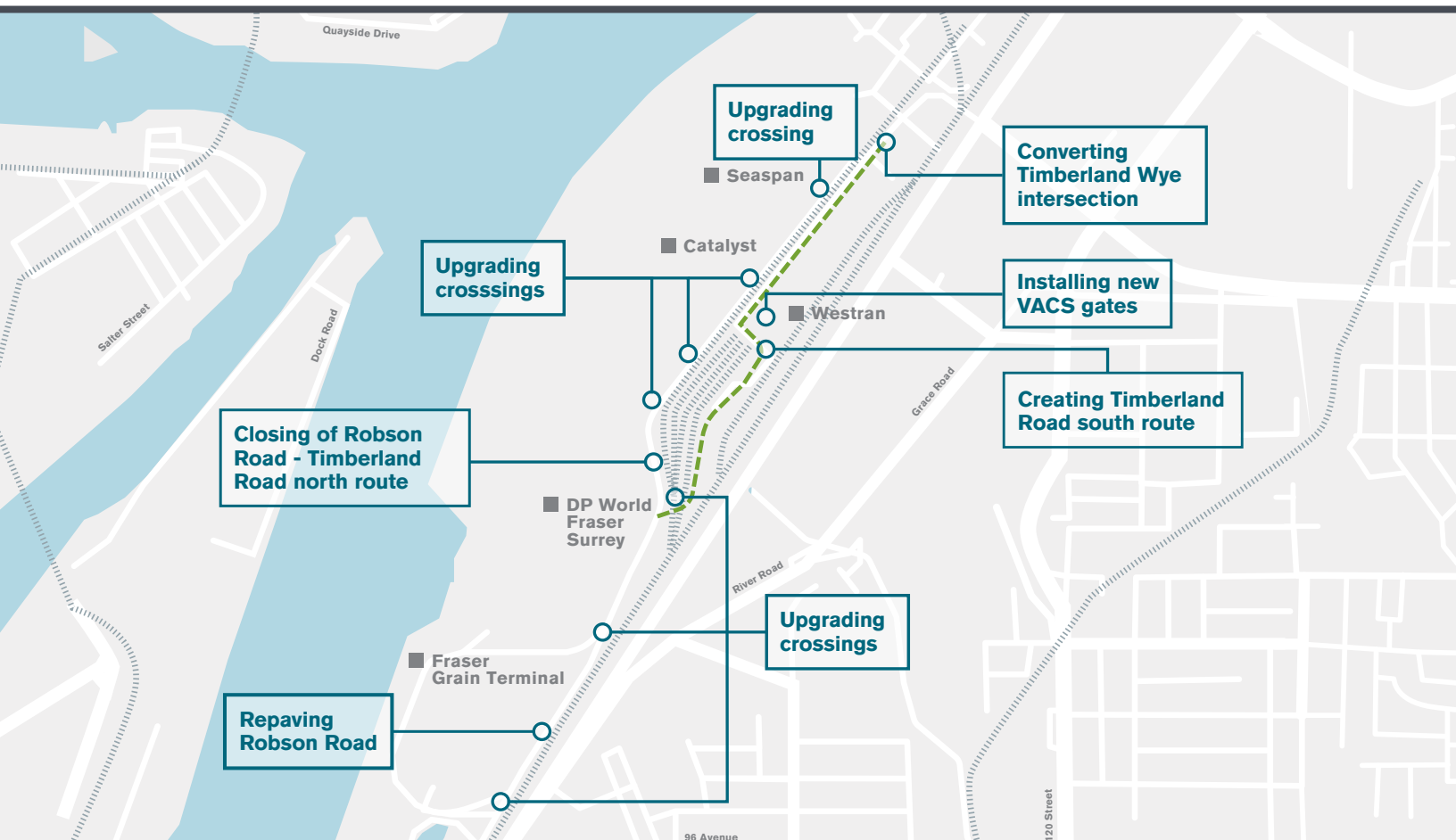
The port authority is proposing road and rail improvements within the Fraser Surrey Port Lands to reduce traffic congestion and rail crossing delays and improve the ability of port tenants to move trade. The Fraser Surrey Port Lands is an industrial area situated alongside Highway 17 at Tannery Road, bordering on the municipalities of Surrey and Delta.

Our goal is to enable safe and efficient goods movement by improving use of the area for port users and mitigating the impacts of growing trade on local communities. These upgrades will improve safety, security and vehicle access by creating more reliable travel times, security oversight and better emergency response access.



The project includes:

- Creation of the Timberland Road South route as the main road for traffic to travel through and access the Fraser Surrey Port Lands
- Closure of the Timberland Road North and Robson Road connection
- Conversion of the Timberland Wye three-way intersection to a standard four-way intersection
- Implementation of vehicle access control system (VACS) gates for inbound container truck traffic, separating through traffic
- Upgrades to at-grade railway crossings to meet federal standards
 - ◆ Upgrades to six rail crossings in the area
 - ◆ Construction of a new rail crossing across the tracks leading to the DP World Fraser Surrey yard
 - ◆ Removal of two rail crossings along the port authority's spur line on Timberland Road North
- Implementation of street lighting, relocation of closed-circuit television cameras and integration of camera feeds into the port authority's operations centre



Fraser Surrey Port Lands role in Canada's trade

The project is located within Fraser Surrey Port Lands in Surrey, alongside the South Fraser Perimeter Road (Highway 17). The area primarily consists of port authority managed and gateway-supportive marine terminal and industrial lands along the south side of the Fraser River. Riverfront access enables both deep-sea vessels as well as barges and other watercraft traveling the Fraser River to load and unload at marine terminals in the area.

The central location in the Lower Mainland and its connection to major transportation corridors (Highway 17, Pattullo Bridge, Alex Fraser Bridge, CN, Southern Rail of British Columbia (SRY)) also appeals to port-related and transloading tenants. As a major regional hub for off-dock intermodal logistics facilities, this area generates approximately 4,000 vehicle trips on a typical weekday, of which 40% are trucks carrying containers, steel and forest products.

The project will improve safety, security, and vehicle access to the area for port users and mitigate the impacts of growing trade on local communities. With the completion of this project, those who live and work in the area can also expect reduced congestion and rail crossing delays, improved emergency response, and an improved ability for port tenants to move trade.

City of Surrey and City of Delta

The City of Surrey and the City of Delta provide facilities and services that support a safe, connected, inclusive, healthy and dynamic community. The cities work collaboratively with residents, businesses, organizations and other governments to enhance and protect the quality of life of the people who live, work and play in Surrey and Delta.

The cities are working closely with the port authority to ensure the Fraser Surrey Port Lands Transportation Improvements Project meets the needs of the communities—including improved safety and better emergency response.



Proud to be part of this community


Port activities in Surrey

 portvancouver.com/surrey

Local port activities annually generate:


5,600
local jobs


\$350 million
in wages


\$1.31 billion
in economic activity

Additional facts:


\$5 million
municipal taxes paid by
port tenants


\$630,000
in payment in lieu of taxes for
vacant port land



Proud to be part of this community


Port activities in Delta

 portvancouver.com/delta

Local port activities annually generate:


4,800
local jobs


\$300 million
in wages


\$1.06 billion
in economic activity

Additional facts:


\$7.79 million
municipal taxes paid by
port tenants


\$903,000
in payment in lieu of taxes for
vacant port land



Engagement summary

Between June 16 and July 21, 2021, the port authority held public engagement for the proposed Fraser Surrey Port Lands Transportation Improvements Project, as a requirement of the port authority's Project and Environmental Review (PER) process. Because of the need to practice physical distancing due to COVID-19 health restrictions, this engagement was done remotely. We invited the community to learn more about the proposed project by visiting the project website and engagement website, and to share feedback with us by completing a questionnaire, emailing us, or phoning the project team. The project team also held a virtual information session for port tenants and businesses that operate in and around the Fraser Surrey port lands. In this report we have summarized what we heard, and how we will use this feedback to inform the project as it progresses.

The feedback we received from this engagement indicates that participants are generally supportive of the proposed project. Some of the most common things we heard for consideration include the following:

Traffic impacts during construction

- Minimize traffic impacts during business operating hours, recognizing that some port businesses operate 24 hours a day, seven days a week

Property impacts

- Minimize the impacts on businesses within the project area

Rail impacts

- Concern about railway crossing upgrade impacts

Public access

- Concern with impacts to public access to Alaska Way and Fraser Surrey port lands businesses
- Port pass requirements

Safety

- Concern with current railway crossing safety

Environmental considerations

- Consider environmental impacts

Engagement

- Continue engaging with organizations in the area
- Provide project information as it becomes available

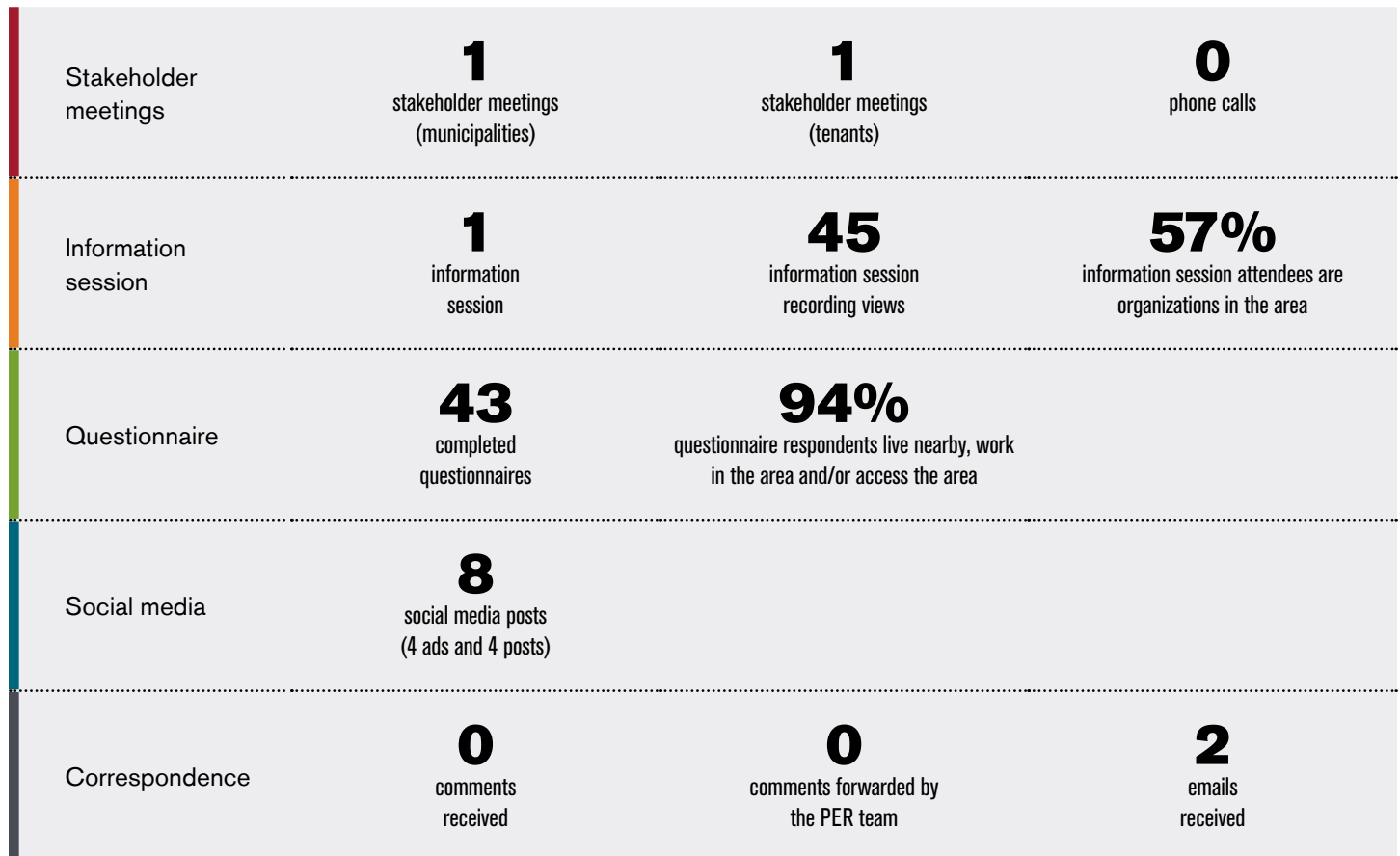
How feedback will be used

We will share the feedback received from engagement with the project team and use it—along with technical analysis, feasibility, and budget—to inform the planning, design, and construction of the project, if approved.

Terminology

The following report uses the term “project contacts” to refer to a broad group of interested and affected parties. These include all tenant and non-tenant businesses, property owners, and residents located near the project area, as well as municipal, federal, and industry contacts.

By the numbers



Promotion and notification

It is important to us to hear from as many members of the community as possible. With this in mind, we promoted and advertised the public engagement period through the following activities:



Public and stakeholder letters

The port authority distributed 4,583 notification letters to property owners, businesses and residents within 700 metres of the project area to invite them to participate in the public comment period, complete the questionnaire and learn more about the project.



Print advertisements

The port authority ran two print ads in the Surrey Now-Leader and North Delta Reporter on June 17, 2021.



Newsletters and email notifications

The port authority issued one newsletter on July 7, 2021 reaching 19 subscribers, and two email notifications on July 15 and 20, 2021, reaching 72 project contacts.



Social media ads

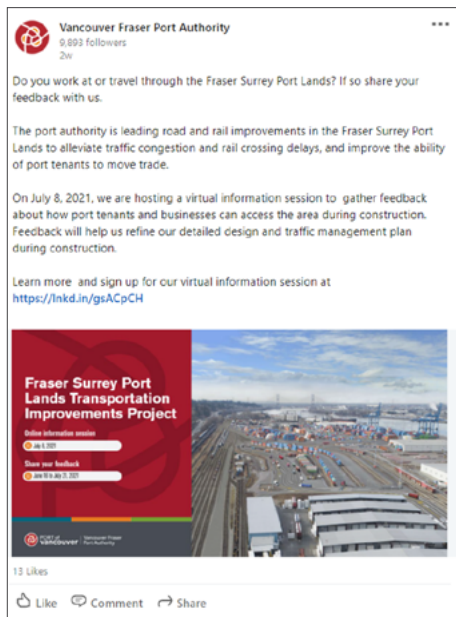
The port authority ran four paid ads between June 14 and July 21, 2021 that received 2,041 clicks and 232,960 impressions.



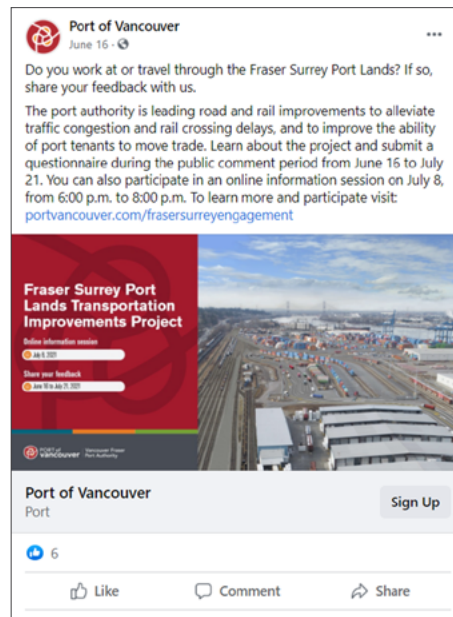
Social media post

The port authority posted two organic posts on Facebook and Twitter on June 16, 2021 and two posts on LinkedIn in June and July.

Sample LinkedIn post



Sample Facebook post



Sample Facebook ad



Engagement materials

The port authority's engagement plan including the following materials and notifications:

- A dedicated project webpage on the port authority's website at portvancouver.com/frasersurreyupgrades to make project information available to stakeholders and the public including:
 - ♦ Description of the proposed project
 - ♦ Newsletter sign up for project updates
 - ♦ Information session recording, held July 8, 2021
 - ♦ Project fact sheet
 - ♦ Newsletter
 - ♦ Public and business/tenant notification letters
 - ♦ Contact information to submit questions by phone or email
- Development of an engagement webpage on the port authority online engagement platform at portvancouver.com/frasersurreyengagement to make engagement information available including:
 - ♦ Description of the proposed project
 - ♦ Project timeline
 - ♦ Project fact sheet
 - ♦ Newsletter sign up for project updates
 - ♦ Information session recording, held July 8, 2021
 - ♦ Online questionnaire to collect stakeholder feedback
 - ♦ Contact information to submit questions by phone or email

See the appendices for copies of the engagement materials.

Fraser Surrey Port Lands Transportation Improvements Project

The Vancouver Fraser Port Authority is leading proposed road and rail improvements within the Fraser Surrey Port Lands to alleviate traffic congestion and improve the ability of port tenants to move goods.

Public engagement
Please see public engagement web page.

Project benefits

- Improved efficiency and capacity of the transportation network serving the Port of Vancouver to support Canada's growth in trade.
- Reduced congestion to help improve container turnaround to and from warehouse facilities.
- Improved emergency response for trucks, fire and ambulances to get to incidents faster and more easily.
- Improved safety by adding lighting, CCTV connection and secure VACS gates.
- Improved security and safety by adding street lighting, CCTV connection and secure VACS gates.
- Improved safety by reducing the risk of collisions between trains and people walking, cycling and driving.
- Reduced train whistle noise for the residential area south of Highway 17 through rail crossing upgrades.

Timeline

- 2019 - Project submitted to the National Trade Corridors Fund for funding.
- 2019-2020 - Preliminary design and project definition report.
- Summer 2021 - Public engagement period.
- Summer 2021 - Detailed design.
- Fall 2021 - Construction start.
- Spring 2023 - Project completion.

Funding partners

This project is funded by the Government of Canada through the National Trade Corridors Fund and the port authority.

Fraser Surrey Port Lands Transportation Improvements Project

The Port of Vancouver is Canada's largest port. Each day, commodities and goods from across Canada arrive at the port by rail and road for export and consumed and manufacturing goods from around the world are imported to Canada. This trade is growing, which means more trade-related traffic through the Lower Mainland.

The proposed project includes:

- Creation of a Timberland Road (south) route for traffic to travel through the Fraser Surrey Port Lands
- Conversion of the Timberland Road three-way intersection at Tarmey Road to a standard four-way intersection
- Implementation of vehicle access control system gates
- Upgrades to six all-grade railway crossings to meet federal standards
- Implementation of street lighting, relocation of closed-circuit television cameras and integration of camera feeds into the port authority's operations centre

Project partner roles

This project has two funding partners:

- Vancouver Fraser Port Authority**
The port authority will lead technical assessments, design development and stakeholder engagement.
- Transport Canada**
The Government of Canada is a funding partner through the National Trade Corridors Fund.

Fraser Surrey Port Lands Transportation Improvements Project | Fact sheet

The port authority has a positive track record of delivering high-quality projects based on best practices in environmental sustainability, environmental protection and engagement. The project is a priority for tenants within the Fraser Surrey Port Lands area, including DP World Terminals, off-dock container logistics and warehouse tenants. Anticipated benefits of the project include:

- Improved efficiency and capacity** of the transportation network serving the Port of Vancouver to support Canada's growth in trade.
- Reduced congestion** to help improve container movements to and from warehouse facilities.
- Improved emergency response** for trucks, fire and ambulances to get to incidents faster and more easily.
- Improved and more reliable travel times** by removing rail crossing delays.
- Improved security and safety** by adding street lighting, CCTV connection and secure VACS gates.
- Improved safety** by reducing the risk of collisions between trains and people walking, cycling and driving.
- Reduced train whistle noise** for the residential area south of Highway 17 through rail crossing upgrades.

Timeline*

- 2019 - Project submitted to the National Trade Corridors Fund for funding.
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- Summer 2021 - Public engagement period.
- Summer 2021 - Detailed design.
- Fall 2021 - Construction start.
- Spring 2023 - Project completion.

About the Vancouver Fraser Port Authority

The Vancouver Fraser Port Authority is responsible for the stewardship of the federal port lands and is financially self-sufficient and accountable to the federal minister of transport and is accountable to the Canada Marine Act. The port authority's mandate is to facilitate Canada's trade objectives, ensuring goods are moved safely while protecting the environment and considering local communities.

For more information

Sign up [here](#) for the project newsletter to receive email notifications of project updates.

Online
<https://portofvancouver.ca/fraserportlandimprovements>

Email
FraserSurrey@portofvancouver.com

Phone
604 666-9004

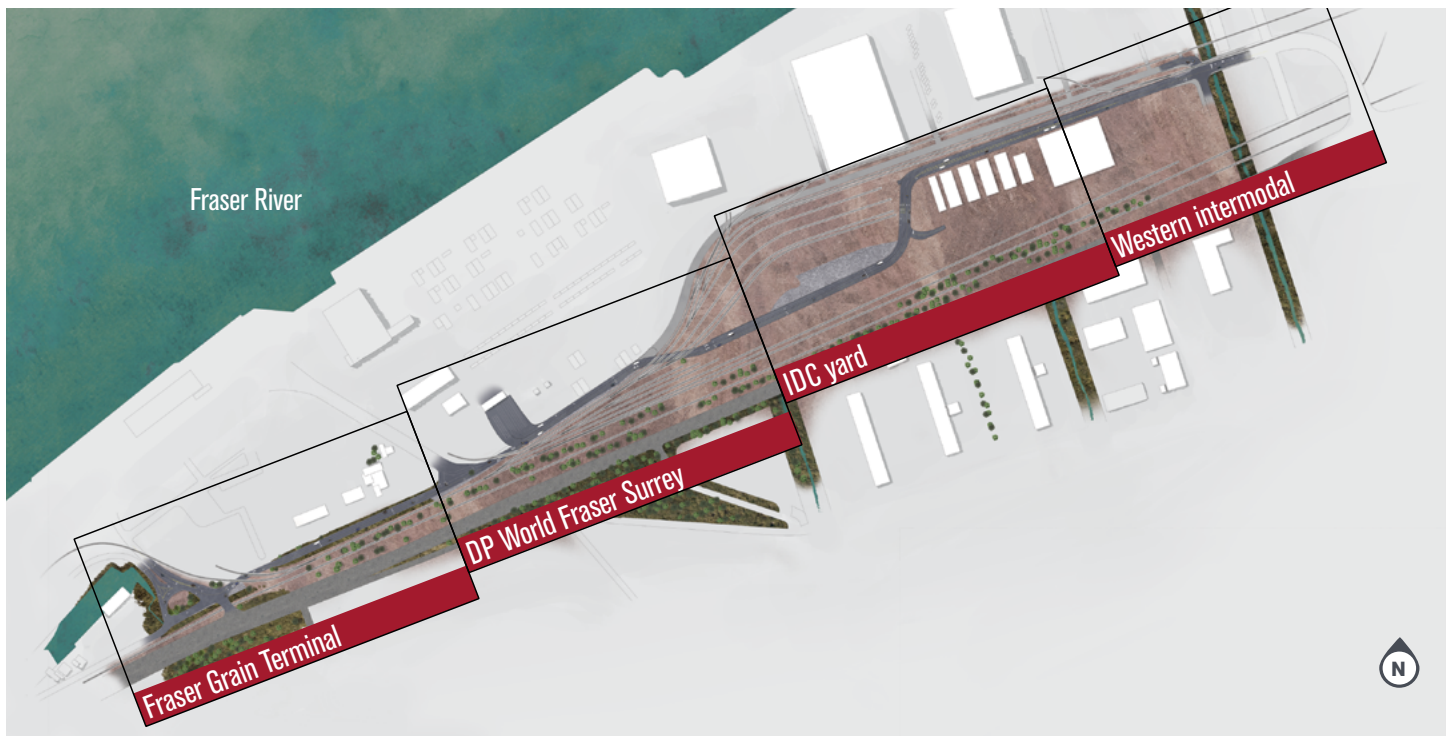
Engagement activities

We conducted the following activities as part of the engagement for the proposed Fraser Surrey Port Lands Transportation Improvements Project. We engaged with the City of Surrey, City of Delta, port tenants, nearby businesses and property owners to learn about their concerns and business operations. Stakeholder meetings will continue as the project progresses.

Level of public participation

Based on our understanding of community concerns, the project team determined that the level of engagement for this project is “consult” on the [International Association for Public Participation](#) (IAP2) spectrum of public participation.

Under the “consult” category, the IAP2 endeavors to keep the public informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.



If you work or travel through the project area and would like to meet with the project team, please email us at FraserSurrey@portvancouver.com. We will continue to reach out to and meet with concerned and/or affected businesses and property owners.

Meetings and outreach

On June 15, 2021 the port authority issued notification via email that provided background information about the project and an invitation to meet with staff to discuss the project in detail. The letters were delivered to 72 project contacts with properties and businesses located within the project area. No comments were received following the email notification. During the public comment period, meetings were held with the City of Delta and DP World Fraser Surrey.

Public outreach

On June 8, 2021 the port authority mailed letters to residences and businesses located within the project area. The letters provided background information about the project and an invitation to participate in the public comment period. Letters were delivered by June 15, 2021 to 4,583 residential and business addresses within 700 metres of the project area.

Online Information session

We held an online information session on July 8, 2021. Representatives from the project team and the port authority's PER team attended to answer questions. The information session included an interactive poll on communication preferences and a question and answer session. The session was an opportunity for project contacts and the general public to meet the project team, discuss traffic management during construction, and share their interests, concerns, and ideas with the project team.

By the numbers



Attendance

11 event registrations
7 attendees



Feedback

8 questions asked in
session



Invitation

72 project contacts
received an invitation to
the information session

Topics

We presented an overview of the project, preliminary design, timelines, scope of work, and traffic management strategies for during construction.



Project overview



Timelines



Scope of work and preliminary design



Traffic management strategies during construction

Key themes

Below is a summary of key themes raised during the information session and the project team response.

Key themes	Port Authority response
<p>General project information</p> <ul style="list-style-type: none"> • Inquiry on project funding and budget • Inquiry on the status and timing of project 	<p>The project is jointly funded by the Government of Canada through the National Trade Corridors Fund and the port authority. The budget is still being finalized, and cannot be shared at this time as we are undertaking an active procurement process.</p> <p>The project was identified in the Gateway Transportation Collaboration Forum's Greater Vancouver Gateway 2030 strategy and is being led by the port authority. It is part of a group of projects identified as needed to meet Canadian demand for import goods from Asia and grow Canadian exports.</p> <p>The project is currently in the preliminary design phase, with intent to move to detailed design later this year. Concurrently, the PER process and consultation with Indigenous groups is taking place. The review of the proposed project is approximately one-third complete, with a decision expected to be made in early November.</p> <p>Should the project receive approval, construction is expected to begin in winter 2022, and be completed by fall 2023.</p>
<p>Project scope</p> <ul style="list-style-type: none"> • Interest in further information about the requirements for road widening and ditch infilling • Suggestion for ongoing engagement with SRY 	<p>The port authority recognizes the need to balance roadway expansion with requirements for effective drainage capacity and protection for future rail expansion to meet the demand for Canada's trade.</p> <p>More information about ditch infilling will be available once the project moves through the detailed design phase. Engagement will continue with impacted stakeholders.</p> <p>The preliminary design identifies some but no significant impact to the drainage ditch south of the existing SRY rail track. This will be explored further in detailed design, which will include discussion with SRY regarding their tracks in the project area. The port authority has shared some information with SRY and will continue to reach out to SRY's engineering group as design development continues.</p>
<p>Project scope</p> <ul style="list-style-type: none"> • Inquiry about which rail crossings will be removed 	<p>The project team will work with tenants to improve the overall safety and efficiency of the rail crossings in the project area.</p> <p>The project scope will include upgrades to six at-grade rail crossings in the area, construction of a new at-grade rail crossing across the lead tracks to the DP World Fraser Surrey, IDC Yard, and the removal of two at-grade crossings along the port authority's spur line on Timberland Road North.</p>

Key themes	Port Authority response
<p>VACS gates</p> <ul style="list-style-type: none"> • Inquiry on the requirements to use the VACS gates • Inquiry on how VACS gates will improve container truck traffic 	<p>The VACS gates pertain only to commercial and container trucks accessing DP World Fraser Surrey. All drivers travelling through the VACS gates will require a port pass.</p> <p>There will be a bypass lane for all traffic accessing other areas of the Fraser Surrey Port Lands. There will be signage guiding terminal traffic to terminal lanes and other traffic to travel in the through lane. The through lane bypasses the VACS gates and will not require a port pass.</p> <p>The proposed road improvements will reduce overall congestion by creating a larger staging area for container terminal traffic and separating terminal traffic from other vehicles.</p> <p>The VACS gates will control commercial vehicle access and help ensure container truck traffic coming into port lands have valid port business and are arriving within their assigned reservation window, mitigating unnecessary truck arrival and staging on the roadway.</p>
<p>Traffic impacts</p> <ul style="list-style-type: none"> • Concern with traffic impacts on Timberland Road North and comment that Seaspan also operates scheduled ferry service 	<p>Based on traffic analysis, the port authority understands “peak hours” to be from 5:00 p.m. to 2:30 a.m. We are also aware that there is truck traffic, seven days per week.</p> <p>The port authority will reach out to Seaspan in the area as part of the detailed design and construction planning process to inform development of comprehensive construction phasing and traffic management plans.</p>
<p>Out of scope</p> <ul style="list-style-type: none"> • Inquiry on future access to Highway 17 by west end of the Fraser Surrey Port Lands 	<p>The port authority is part of an ongoing dialogue with the Ministry of Transportation, City of Delta and Surrey with regard to Highway 17; however, it is not part of this project scope.</p>
<p>Engagement</p> <ul style="list-style-type: none"> • Inquiry if there will be further opportunities to provide comment 	<p>Comments can be provided via email to frasersurrey@portvancouver.com, and phone at 604.665.9004. For information updates, visit portvancouver.com/frasersurreyupgrades and sign up for the project newsletter. Comments received during the public engagement period, inform the PER application review.</p> <p>As required during the PER process, the public engagement period is an opportunity for the public to provide feedback, and the port authority as the applicant will be required to summarize the input received and how it was considered. The PER team also posted a notice of intent to the Canadian Impact Assessment Registry as another avenue for the public to provide input.</p>

Poll

How would you like to be informed as planning continues?

Most participants prefer email, some selected newsletter.

Discussion

How did people hear about the session?

Participants said they found out about the session from email notification, mail drop, and posters (posters were made available to employers to post in their staff areas).

Are participants interested in returning to in-person events?

Participants agreed a mix or hybrid approach should be considered for future engagements.

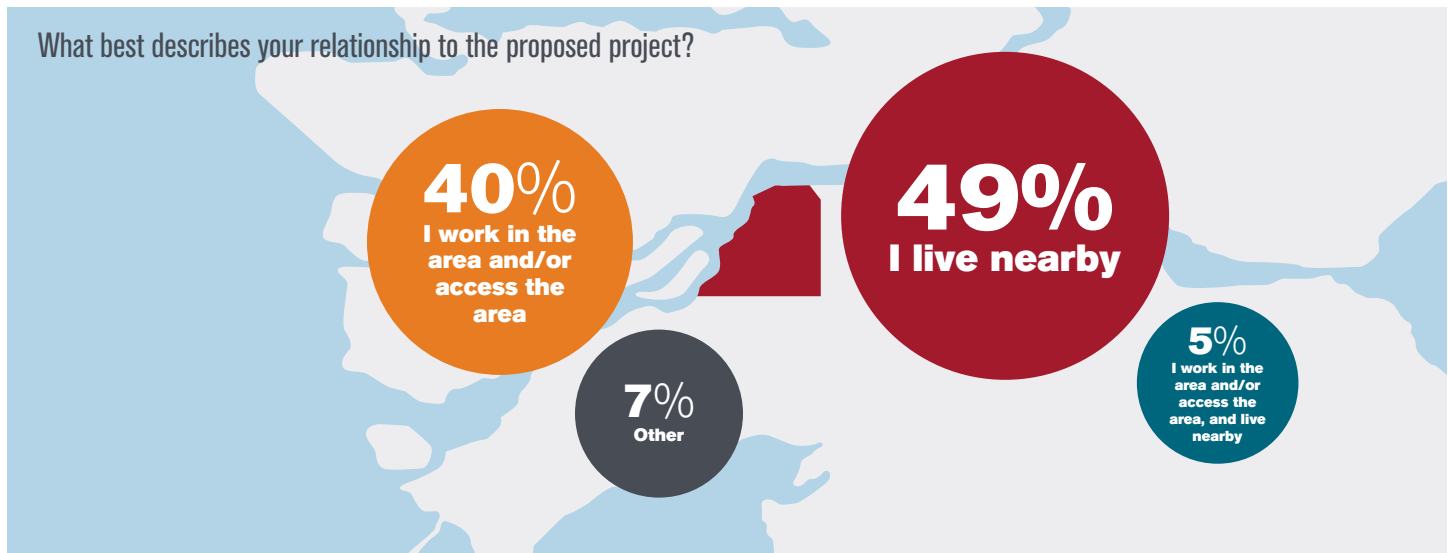




Questionnaire

The questionnaire was available online from June 16 to July 21, 2021 at portvancouver.com/frasersurreyengagement. In lieu of offering in-person engagement opportunities, the port authority offered to mail hard copies of the questionnaire to anyone who requested one. The following section contains a summary of the feedback received from the questionnaire, which was completed by 43 people.

Demographics



Summary of other comments

- Interested in learning more about the project

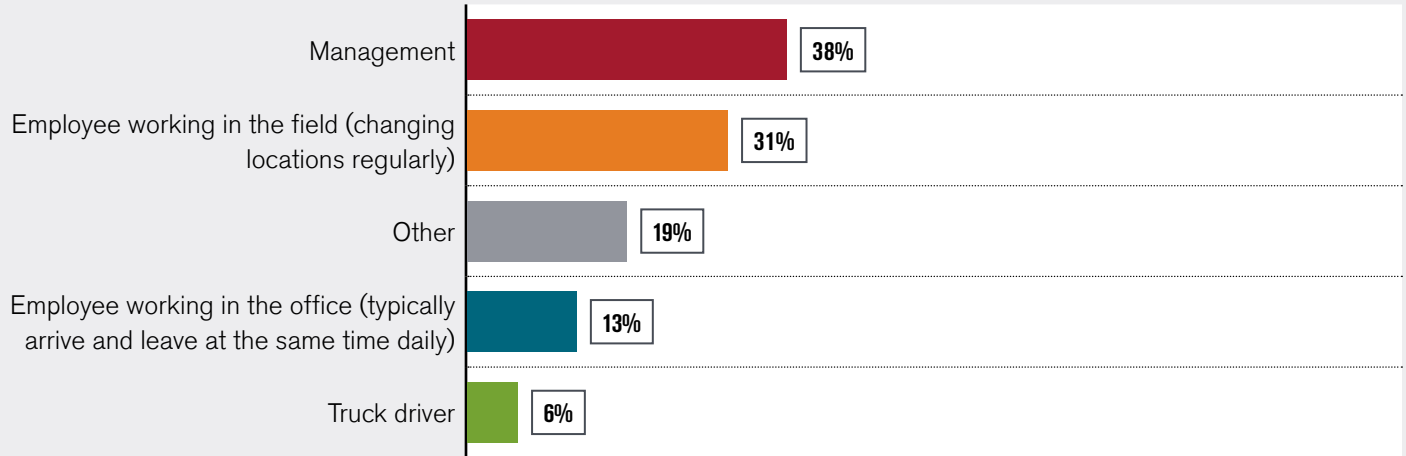
If you work in the area/or access the area, what organization do you work for?* (please specify)

Work in/access the area

100%

*Organization names are not being released for privacy reasons.

If you work in the area, what best describes your role/position for the organization you work for?

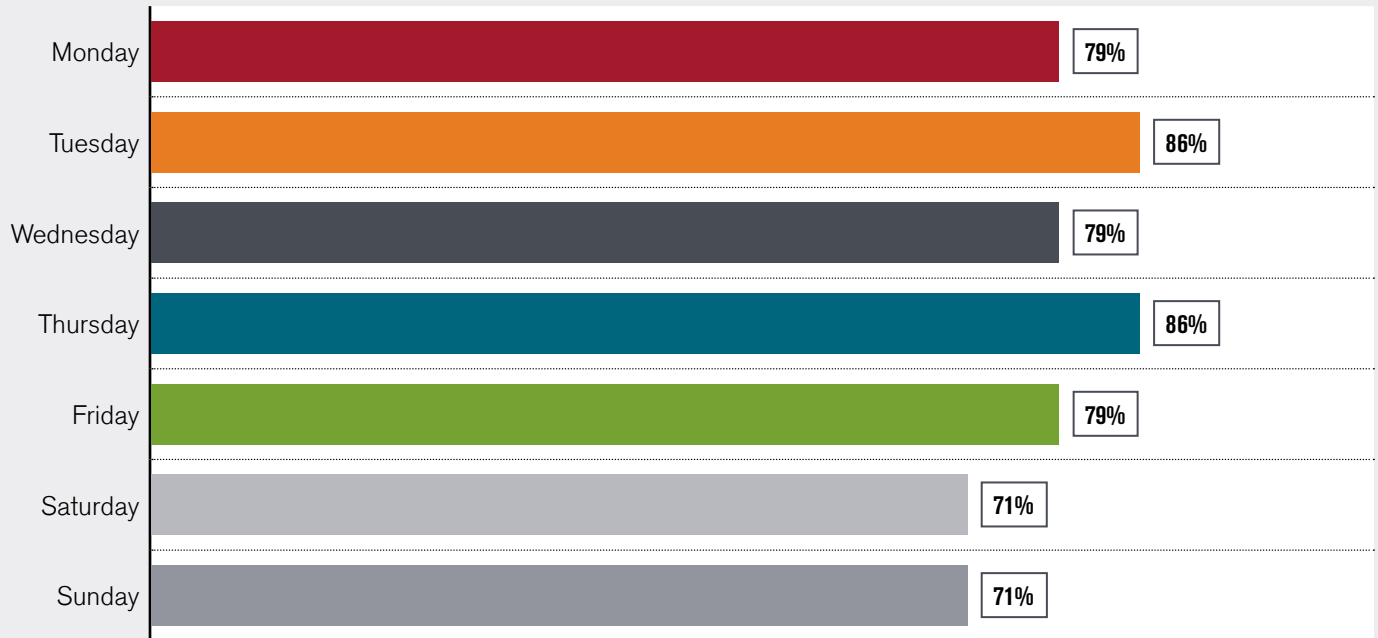


Summary of other comments

- Other role / position - Longshoreman
- Interest in public access to the river at Gunderson's Slough



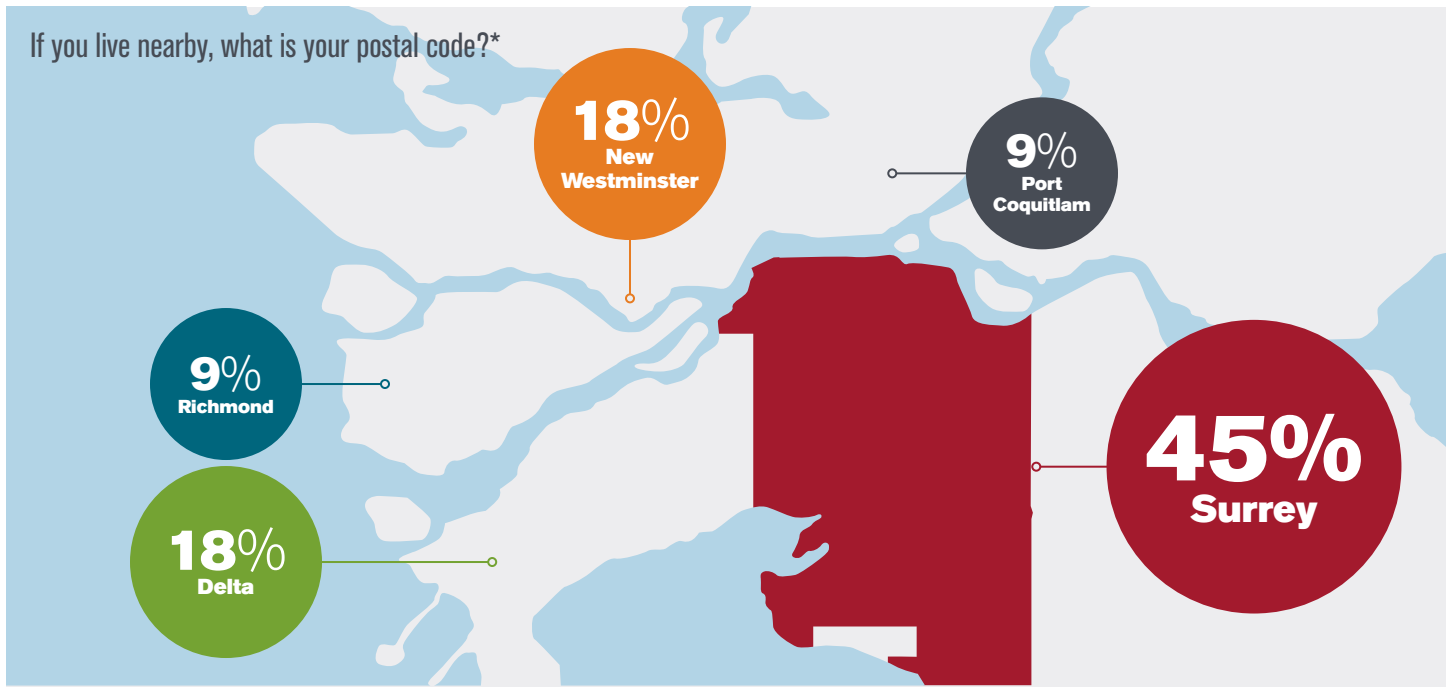
If you work in the area/or access the area, what are your primary days of work? Select all that apply.



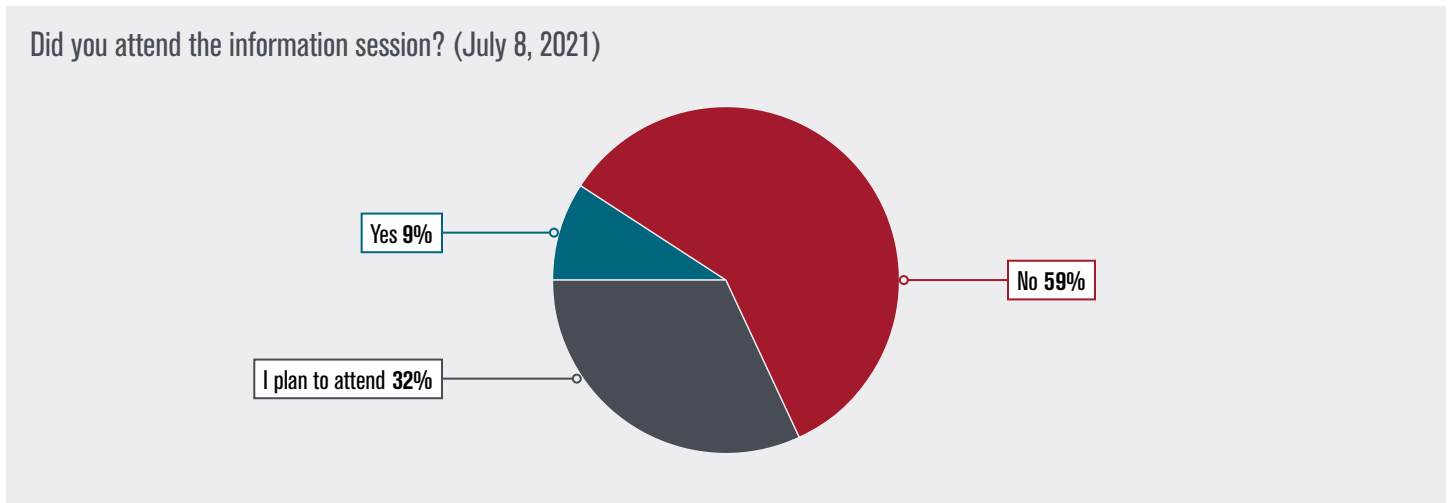
If you work in the area/or access the area, please specify your usual start and end times.

Summary of comments

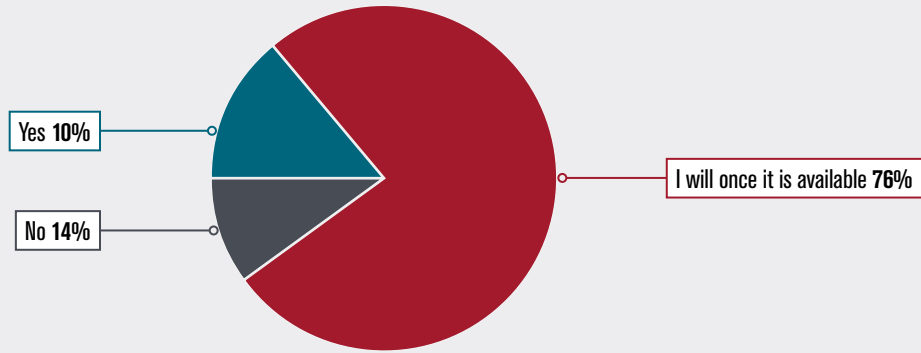
- 24 hours per day, 365 days per year
- 1:00 a.m. to 8:00 a.m.
- 4:30 a.m. to 8:00 p.m.
- 6:00 a.m. start
- 7:30 a.m. to 4:30 p.m.
- 8:00 a.m. to 4:30 p.m.
- 4:30 p.m. to 1:00 a.m.



*Postal codes have been grouped into municipalities.



If you did not attend the online information session, did you view the recording?



Project design

The proposed project will create a route for traffic to travel through the Fraser Surrey Port Lands and convert a three-way intersection to a standard four-way intersection to improve traffic flow. Is there anything about this configuration you would like to share with us, for our consideration, as we look to finalize the design?

Summary of comments

- More information needed on anticipated reduction of congestion levels
- Consider planting trees to reduce noise and dust
- Potential for future access to the Fraser River to be more difficult
- Suggestion to see maps to provide additional comments
- Consider using flashing green lights to prioritize the most common route and sensors for light changes for less common routes
- Environmental considerations
- Visual aesthetics
- Coordinate with SRY regarding design for the interconnection between the new Timberland/Wye intersection traffic system and the railway crossing warning system to ensure it meets railway safety and operational requirements

The proposed project will include two vehicle access control system gates and street lighting, relocating close-circuit television cameras, and integrating camera feeds to improve security. Is there anything about these security upgrades you would like to share with us, for our consideration, as we look to finalize the design?

Summary of comments

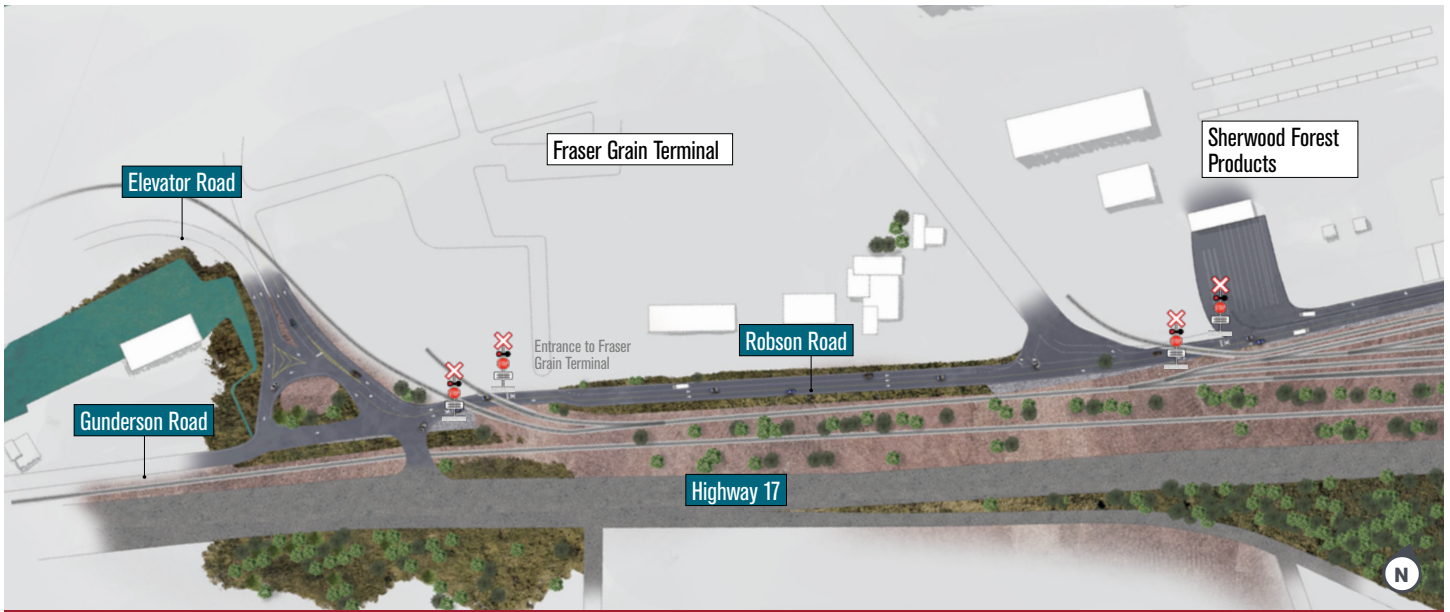
- More information on where the VACS gates will be installed. Will it affect access to Seaspan along Timberland Road?
- Concern public access to Alaska Way will be closed
- Welcome the proposed security upgrades, particularly CCTV camera coverage of the Timberland-Wye intersection. Will it also be used to support road traffic enforcement?

The proposed project will upgrade all railway crossings to meet federal standards, which will reduce noise from train whistling. Is there anything about these upgrades you would like to share with us, for our consideration?

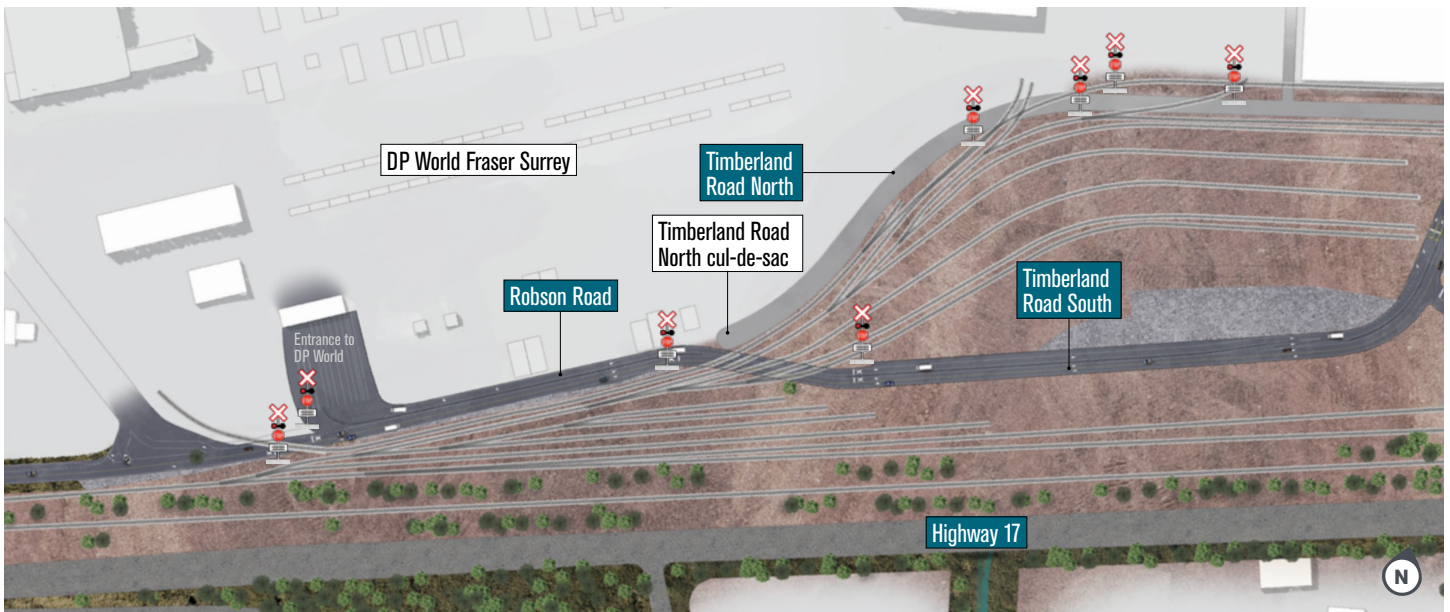
Summary of comments

- Would like more information if this will increase or reduce access to sites on Timberland Road
- Would like to know if signals and gates will be placed at the crossings
- Welcome noise reduction from train whistles
- Would like more information on train schedules
- Specific comments from businesses in the area regarding rail crossings and conditions for whistle cessation.

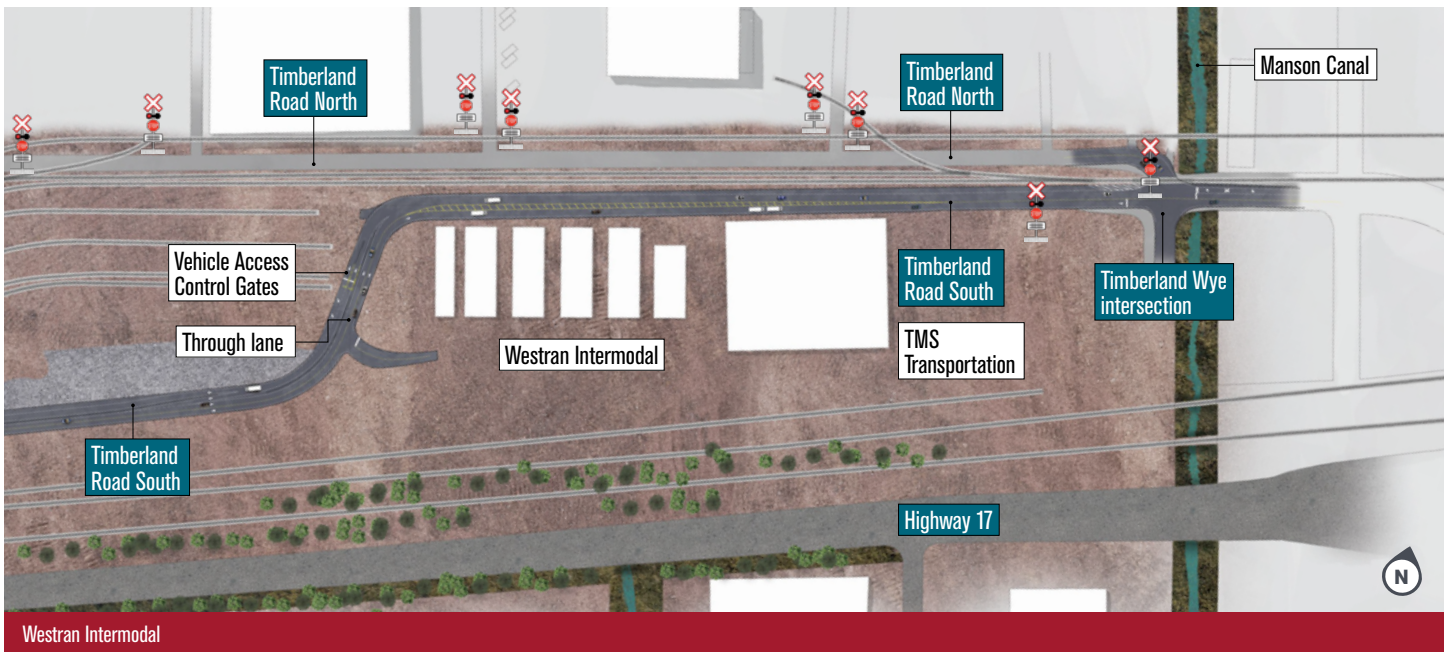




Fraser Grain Terminal

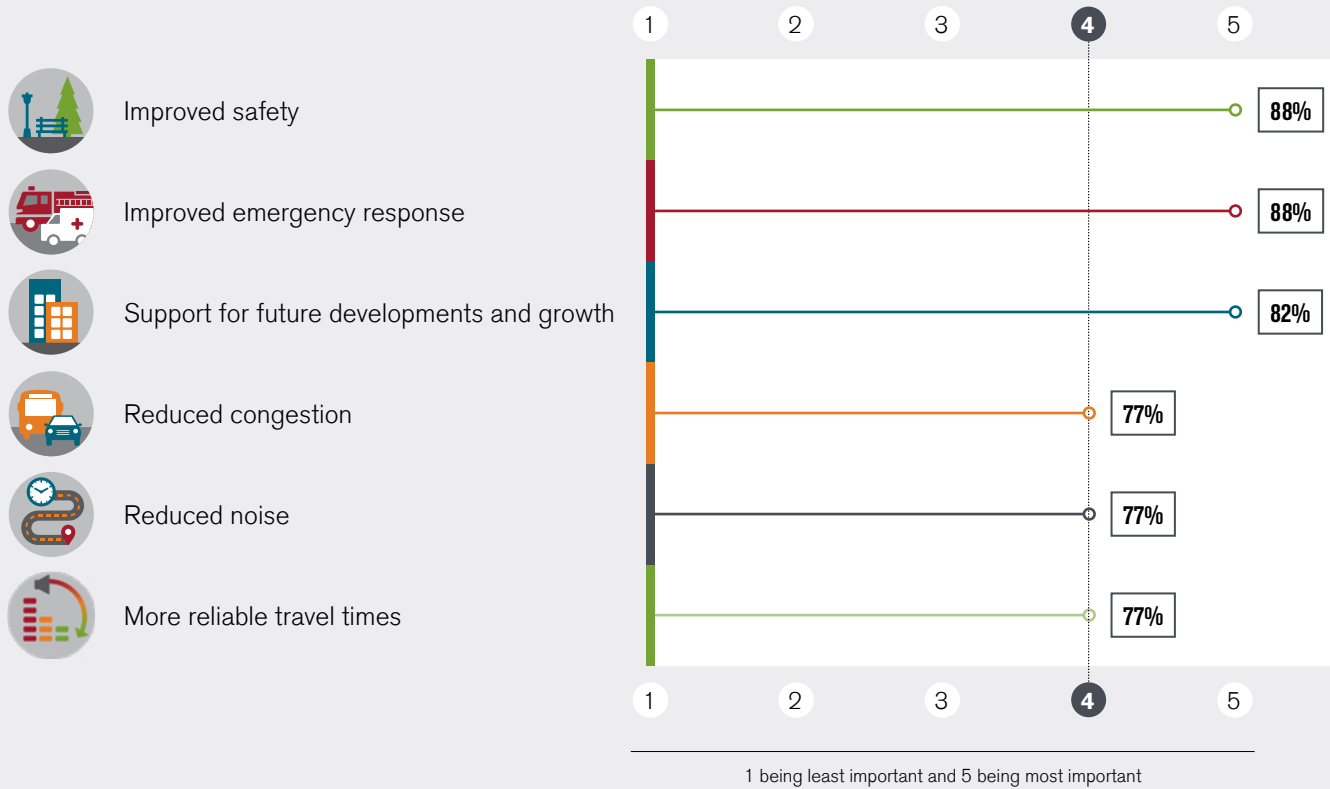


DP World Fraser Surrey



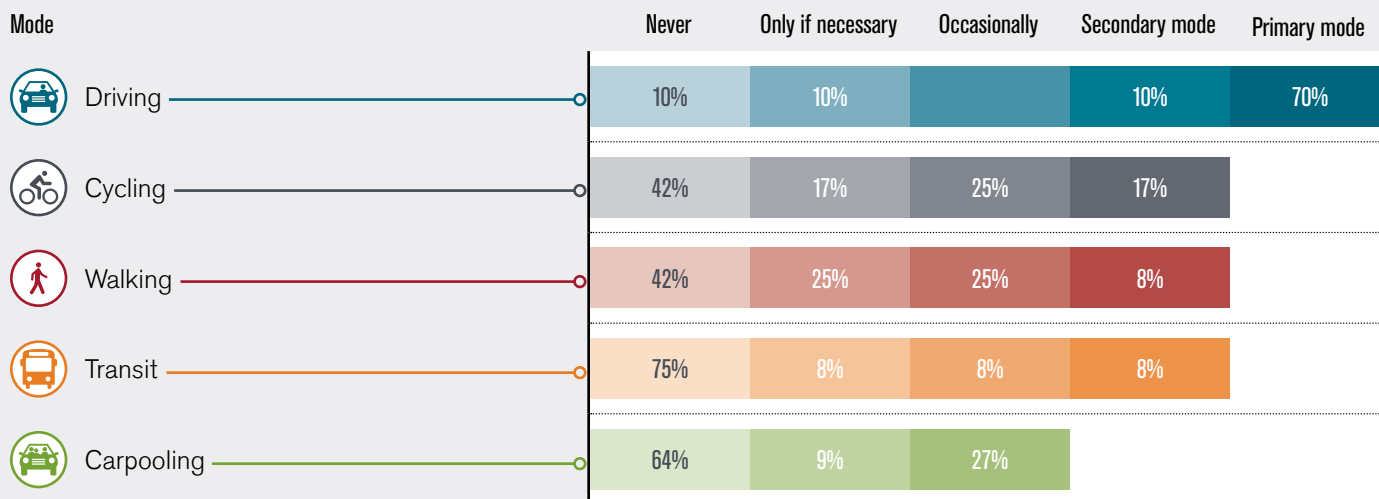
Project benefits

How important are each of the project benefits to you?



Travel patterns

How often do you use each of the following modes to travel around the project area?



What is your preferred/typical route to and from work during normal operating conditions?

Summary of comments

- Old Yale Road and Tannery Road
- Tannery Road to Timberland Road
- Highway 17 from Surrey
- Tannery Road to Timberland Road to Robson Road to Plywood Road
- Bike
- By train on SRY's rail line along Timberland Road

Construction mitigation

What might we want to consider to reduce construction impacts on your travels?

Summary of comments

- Ensure traffic flow throughout the day
- Minimize complete road closures
- Night work
- Manage truck lineups for the Fraser Surrey Terminal off of Timberland Road
- Split passenger vehicle and truck traffic along the road
- Mitigate construction impacts to railways to ensure fluidity of rail operations

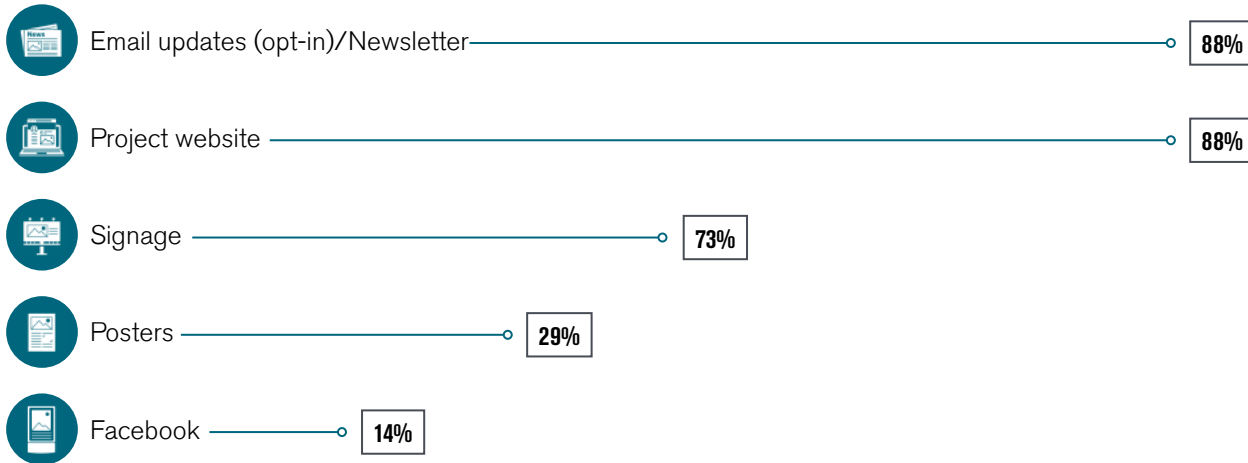
Is there anything else that we should consider while designing and planning for construction? Please tell us below.

Summary of comments

- Noise and air pollution
- Environmental impacts
- Traffic flow
- Specific comments from businesses in the area regarding potential construction impacts on their business operations and regarding long-term constraints to rail expansion as a result of roadway widening.

General questions

Of the following options, which one are you most likely to use to stay up to date on construction activities and temporary traffic pattern changes for the project?

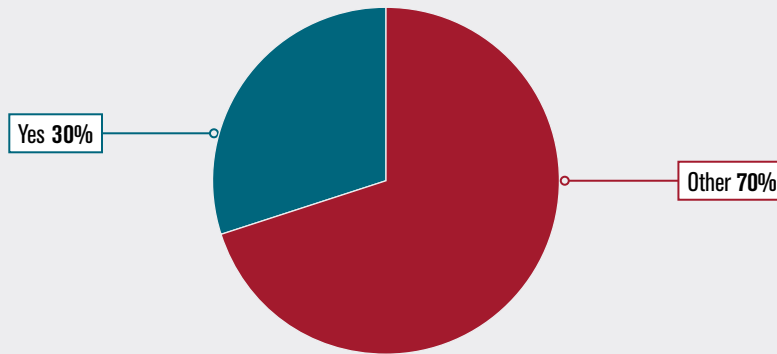


Please provide any additional comments about any aspect of the project you would like us to consider.

Summary of comments

- Consider an overpass
- Environmental impacts

Based on what you know of the project, are you supportive of the project?



Summary of other comments

- Need more information about potential business impacts before deciding
- Understand that Timberland Road improvements are needed for businesses in the area but concerned about specific impact to individual businesses
- Support in principle, subject to minimizing impacts to businesses in the area
- Concern about Fraser River impacts generally (not project related)

Consideration of feedback from the questionnaire

Key themes	Port Authority response
<p>Traffic impacts</p> <ul style="list-style-type: none"> • Concern with traffic impacts during construction • Request for more information about anticipated reduction in congestion 	<p>The project team is committed to providing early and frequent communication about the traffic management plan to affected stakeholders, including mitigation measures that will be implemented. We will work closely with affected stakeholders to understand access and egress issues, and current and future truck movements.</p> <p>We will proactively share traffic information with tenants, terminal employees and adjacent businesses so they can plan appropriately. We will contact the operations and communications leads so that current traffic impacts will be shared with employees and clients. Early and ongoing notifications will be provided to stakeholders and public once the construction traffic management plan has been finalized. We will manage expectations by communicating about the details potential temporary traffic changes during the construction phase. Dynamic messaging signs will be installed to provide additional information on site. For detailed information about traffic reduction, see the traffic analysis memo available on the PER webpage here.</p>
<p>Property impacts</p> <ul style="list-style-type: none"> • Concern with property impacts • Request for information about how access to sites along Timberland Road would be impacted 	<p>We will work with affected tenants to understand property requirements. We will proactively share information with all project contacts and newsletter subscribers to ensure all road users and interested parties receive information about potential property impacts. Access to sites along Timberland Road (north) will be maintained throughout the construction phases. For more information, visit the PER webpage and read the proposed construction and traffic plan memo.</p> <p>As the proposed project is currently in the preliminary design phase, the traffic and construction management plan hasn't been finalized. Once the project progresses to the detailed design phase, more information about specific impacts and mitigations will become known. Sign up to receive project notifications at portvancouver.com/frasersurreyupgrades or email frasersurrey@portvancouver.com</p>
<p>Rail impacts</p> <ul style="list-style-type: none"> • Request for information about railway crossing upgrade impacts • Request for more information about where crossing signals will be located • Request for information about train schedules 	<p>As the proposed project is currently in the preliminary design phase, the traffic and construction management plan hasn't been finalized. The project team will work directly with impacted businesses to ensure mitigation measures are implemented.</p> <p>To view a map overview of the project components, see slide 12 of the information session slide deck on the project website here. To view preliminary technical design drawings of each rail crossing, view the proposed rail plan* submitted as required for the PER process. * Legend on page one identifies each crossing.</p> <p>Train schedules are managed by SRY and not under the purview of the port authority. For more information, contact SRY directly at https://www.sryrailand.com/contact/</p>

Key themes	Port Authority response
<p>Project scope</p> <ul style="list-style-type: none"> Request for information about VACS gates locations and access Concern with impacts to public access around the project area 	<p>The new VACS gates will be installed on Timberland Road South, south east of the Timberland Wye intersection. There will be a through lane for those travelling into the Fraser Surrey Port Lands and will not require a port pass.</p> <p>Existing public access will be maintained and Alaska Road will remain a public road.</p>
<p>Safety</p> <ul style="list-style-type: none"> Concern with current railway crossing safety 	<p>Safety improvement is a key priority for this project. The project team is working directly with SRY to upgrade the rail crossings to ensure they meet federal standards.</p> <p>We will be installing and upgrading electrical and security infrastructure, including relocation of CCTV cameras and installing street lighting to improve overall safety in the area.</p>
<p>Environment</p> <ul style="list-style-type: none"> Consider environmental impacts 	<p>As part of the PER process, a Construction Environmental Management Plan was developed. The plan describes how the site will be managed during construction such that the work does not result in significant adverse impacts to the environment and other factors, and includes potential project effects and mitigation measures. The plan and two environmental assessment reports are available on the port authority website at portvancouver.com/PER</p> <p>The improvements will reduce congestion in the area which will improve air quality.</p>
<p>Engagement</p>	<p>The project team is committed to continue proactive engagement and information sharing with stakeholders and project contacts. Our approach going forward includes a mix of meetings, presentations, notification letters, newsletters, advertisements, eHub app notifications, emails, phone calls, a project webpage, and an engagement webpage.</p>




How your feedback will be used

We will share your feedback with the port authority's project and environmental review team. Your feedback, along with technical analysis, feasibility and budget, will be used to inform the planning, design and construction of the project.

Next steps

We are working with Indigenous groups, municipalities, other stakeholders and the public to advance project design and plan for project construction. We will be working to complete a detailed design of the project and a construction and traffic management plan, informed by this engagement process. The construction and traffic management plan and other updated project information will be shared in late August 2021 on the project webpage, and through newsletter and email notification. A PER permit decision is expected early November 2021. Should the project be approved, we expect construction to begin in winter 2022, and will be complete by spring 2023.

 In the meantime, we encourage you to sign up for the project newsletter at portvancouver.com/frasersurreyupgrades for for project updates.



Appendices

Engagement materials

The screenshot shows the official website for the Fraser Surrey Port Lands Transportation Improvements Project. The header features the Port of Vancouver logo and navigation links. A large aerial photograph of the port facility is at the top. The main content area includes a title, a brief project description, a list of project objectives, a map of the project area, and a timeline. A sidebar on the right provides contact information for public engagement and project partners. The footer contains social media icons and a list of project partners.

The screenshot shows the engagement webpage for the Fraser Surrey Port Lands Transportation Improvements Project. It features a large aerial photograph of the port facility. The main content area includes a title, a brief project description, a list of project objectives, a map of the project area, and a timeline. A sidebar on the right provides contact information for public engagement and project partners. The footer contains social media icons and a list of project partners.



Fraser Surrey Port Lands Transportation Improvements Project



The Port of Vancouver is Canada's largest port. Each day, commodities and goods from across Canada arrive at the port by rail and road for export, and consumer and manufacturing goods from around the world are imported to Canada. This trade is growing, which means more trade-related traffic through the Lower Mainland.

The Vancouver Fraser Port Authority has a mandate to facilitate Canada's trade objectives and is working with partners on projects to ensure road and rail networks in the region operate efficiently and address impacts of increasing trade relating to safety, congestion, community access and general livability.

About the project

The port authority is leading proposed road and rail improvements within the Fraser Surrey Port Lands to alleviate traffic congestion and rail crossing delays, and improve the ability of port tenants to move trade. The Fraser Surrey Port Lands is an industrial area situated alongside Highway 17 at Tannery Road, bordering the municipalities of Surrey and Delta.

Through a collaborative planning process, the Gateway Transportation Collaboration Forum identified upgrades to the Fraser Surrey Port Lands as a priority. In 2019, the port authority received funding from Transport Canada's National Trade Corridors Fund to complete design and construction of the Fraser Surrey Port Lands Transportation Improvements Project.

The proposed project includes:

- Creation of a Timberland Road (south) route for traffic to travel through the Fraser Surrey Port Lands
- Conversion of the Timberland Road three-way intersection at Tannery Road to a standard four-way intersection
- Implementation of vehicle access control system gates
- Upgrades to six at-grade railway crossings to meet federal standards
- Implementation of street lighting, relocation of closed-circuit television cameras and integration of camera feeds into the port authority's operations centre

The port authority is working with Indigenous groups, municipalities, and stakeholders to undertake technical studies and engagement, advance project design, complete project definition and plan for project construction.

Project partner roles

This project has two funding partners:

Vancouver Fraser Port Authority
The port authority will lead technical assessments, design development and stakeholder engagement.

Transport Canada
The Government of Canada is a funding partner through the National Trade Corridors Fund.

Fraser Surrey Port Lands Transportation Improvements Project | Fact sheet





Fraser Surrey Port Lands Transportation Improvements Project

Project benefits

The port authority has a positive track record of delivering high-quality projects based on best practices in environmental sustainability, environmental protection and engagement. The project is a priority for tenants within the Fraser Surrey Port Lands area, including DP World Fraser Surrey, off-dock container logistics and warehouse tenants. Anticipated benefits of the project include:

-  **Improved efficiency and capacity** of the transportation network serving the Port of Vancouver to support Canada's growth in trade
-  **Reduced congestion** to help improve container movements to and from warehouse facilities
-  **Improved emergency response** for police, fire and ambulance to get to incidents faster and more easily
-  **Improved and more reliable travel times** by removing rail crossing delays
-  **Improved security and safety** by adding street lighting, CCTV connection to the port authority operations centre, and secure VACS gates
-  **Improved safety** by reducing the risk of collisions between trains and people walking, cycling and driving
-  **Reduced train whistle noise** for the residential area south of Highway 17 through rail crossing upgrades

Timeline*

- 2019**
Project submitted to the National Trade Corridors Fund for funding
- 2019-2020**
Preliminary design and project definition report
- Summer 2021**
Public engagement period
- Summer 2021**
Detailed design
- Fall 2021**
Construction start
- Spring 2023**
Project completion

*Timelines are subject to change.

About the Vancouver Fraser Port Authority

The Vancouver Fraser Port Authority is responsible for the stewardship of the federal port lands and waters in and around Vancouver, British Columbia. We are financially self-sufficient and accountable to the federal minister of transport and operate pursuant to the *Canada Marine Act*. The port authority's mandate is to facilitate Canada's trade objectives, ensuring goods are moved safely while protecting the environment and considering local communities.

For more information

Sign up [online](https://portvancouver.com/frasersurreyupgrades) for the project newsletter to receive email notifications of project updates.

Online
portvancouver.com/frasersurreyupgrades

Email
FraserSurrey@portvancouver.com

Phone
[604.665.9004](tel:604.665.9004)


Fraser Surrey Port Lands Transportation Improvements Project | Fact sheet



From: Fraser Surrey Port Lands Transportation Improvements Project team
<FraserSurrey@portvancouver.com>
Subject: Reminder to register: Fraser Surrey Port Lands Transportation Improvements Project information session

[Print preview](#) [HTML](#) [Plain text](#)

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Fraser Surrey Port Lands Transportation Improvements Project

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- [About the Fraser Surrey Port Lands Transportation Improvements Project](#)
- [Contact us](#)

Register now: Fraser Surrey Port Lands information session

The port authority has launched its engagement process for the project and is asking those who work and use the roadways in the Fraser Surrey Port Lands to share their feedback during the public comment period from **June 16 and July 21, 2021** and attend an upcoming online information session on **July 8, 2021 from 6:00 to 8:00 p.m. (PT)**.

This is an opportunity to meet the project team, learn more about the project design, and ask questions. The project team will use the feedback gathered through the public engagement period to inform the project's design, and construction and traffic management plan.

How to participate:
From June 16 to July 21, 2021, the port authority invites stakeholders to review the proposed project and share feedback.

- Learn about the project by visiting portvancouver.com/frasersurreyengagement
- Attend the online information session on July 8 at 6:00 p.m. to 8:00 p.m. [Register online here](#)



June 15, 2021

Re: Invitation to provide feedback on the proposed Fraser Surrey Port Lands Transportation Improvements Project

Dear resident,

The Vancouver Fraser Port Authority is writing to provide an overview of the proposed Fraser Surrey Port Lands Transportation Improvements Project and to invite you to submit feedback on the project during the public comment period.

As a Canada Port Authority, we have a mandate to ensure the Port of Vancouver is ready for Canada's growing trade. One of the ways we do this is by investing in and building essential infrastructure that connects consumers and businesses with the global marketplace, ensuring the supply of important and essential goods right across the country. As we respond to the extraordinary circumstances of COVID-19, the port remains open for business, and we continue our work to deliver on critical trade-enabling projects such as the Fraser Surrey Port Lands Transportation Improvements Project.

About the Fraser Surrey Port Lands Transportation Improvements Project

The port authority's engineering department is leading the proposed road and rail improvements within the Fraser Surrey Port Lands to alleviate traffic congestion and rail crossing delays, and improve the ability of port tenants to move trade. The Fraser Surrey Port Lands is an industrial area situated alongside Highway 17 at Tannery Road, bordering on the municipalities of Surrey and Delta. Our goal is to enable safe and efficient goods movement by improving use of the area for port users and mitigating the impacts of growing trade on local communities.

The project includes:

- Creating a Timberland Road (south) route for traffic to travel through the Fraser Surrey Port Lands
- Converting the Timberland Road three-way intersection, at Tannery Road to a standard four-way intersection
- Adding vehicle access control system gates
- Upgrading six at-grade railway crossings to meet federal standards
- Adding street lighting, relocating closed-circuit television cameras, and integrating camera feeds into the port authority's operations centre

These improvements will:

- Improve port truck movements and traffic flows
- Improve travel times by removing rail crossing delays
- Improve emergency response access
- Improve safety and security
- Reduce train whistle noise through rail crossing upgrades

The project is jointly funded by the port authority and the Government of Canada through the National Trade Corridors Fund.

Project and Environmental Review process

The project is currently undergoing the port authority's [Project and Environmental Review \(PER\)](#) process ([application PER No. 20-007](#)). To learn more visit portvancouver.com/projectenvironmentalreview.





PORT of Vancouver | Vancouver Fraser Port Authority

This notice contains important information. Please have it translated.

ਇਸ ਨੋਟਿਸ ਵਿਚ ਜ਼ਰੂਰੀ ਜਾਣਕਾਰੀ ਹੈ। ਕਿਰਪਾ ਕਰਕੇ ਕਿਸੇ ਤੋਂ ਇਸ ਦਾ ਅਨੁਵਾਦ ਕਰਵਾਓ।

這通告的資料非常重要，請把它翻譯出來。

Le présent avis contient des renseignements importants. Veuillez les faire traduire.

Ang paunawa na ito ay naglalaman ng mahalagang impormasyon. Mangyari lamang na ipasalin sa Iyong wika.

这份通知含有重要信息，请找人帮您翻译。

June 15, 2021

Re: Invitation to attend information session for the proposed Fraser Surrey Port Lands Transportation Improvements Project

The Vancouver Fraser Port Authority is writing to provide an update on the proposed Fraser Surrey Port Lands Transportation Improvements Project and invite you to attend an online project information session on **July 8, 2021**. Please share this information with your employees working in, and travelling through, the Fraser Surrey Port Lands.

As a Canada Port Authority, we have a mandate to ensure the Port of Vancouver is ready for Canada's growing trade. One of the ways we do this is by investing in and building essential infrastructure that connects consumers and businesses with the global marketplace, ensuring the supply of important and essential goods right across the country. As we respond to the extraordinary circumstances of COVID-19, the port remains open for business, and we continue our work to deliver on critical trade-enabling projects such as the Fraser Surrey Port Lands Transportation Improvements Project.

About the Fraser Surrey Port Lands Transportation Improvements Project

The port authority is leading proposed road and rail improvements within the Fraser Surrey Port Lands to alleviate traffic congestion and rail crossing delays, and improve the ability of port tenants to move trade. Our goal is to enable safe and efficient goods movement by improving use of the area for port users and mitigating the impacts of growing trade on local communities.

The project includes:

- Creating a Timberland Road (south) route for traffic to travel through the Fraser Surrey Port Lands
- Converting the Timberland Road three-way intersection, to a standard four-way intersection
- Adding vehicle access control system gates
- Upgrading six at-grade railway crossings to meet federal standards
- Adding street lighting, relocating closed-circuit television cameras, and integrating camera feeds into the port authority's operations centre

These improvements will:

- Improve port truck movements and traffic flows
- Improve travel times by removing rail crossing delays
- Improve emergency response access
- Improve safety and security
- Reduce train whistle noise through rail crossing upgrades

The project is funded by the port authority and the Government of Canada through the [National Trade Corridors Fund](#).



PORT of Vancouver | Vancouver Fraser Port Authority

Transportation Improvements Project

About the project

The Vancouver Fraser Port Authority is proposing road and rail improvements within the Fraser Surrey Port Lands to reduce traffic congestion and rail crossing delays, and improve the ability of port tenants to move trade.

We are working to enable safe and efficient goods movement by improving use of the area for port users and mitigating the impacts of growing trade on local communities. These upgrades will improve safety, security, and vehicle access by creating more reliable travel times, security oversight, and better emergency response access.

The proposed project is currently undergoing a project and environmental review. As part of this, we are seeking feedback during the public comment period from June 16, 2021 to July 21, 2021.

How to participate

You're invited to meet the project team, learn more about the project, and share your feedback on the proposed design and construction management plan.

Online information session

July 8, 2021

8:00 PM to 8:00 PM (PST)

Complete the questionnaire

June 16, 2021 to July 21, 2021

Share your input online at

portvancouver.com/frasersurreyengagement

Learn more and register

portvancouver.com/frasersurreyengagement



Online information session presentation

Project map

PORT of vancouver | Vancouver Fraser Port Authority

Timeline

2019-2020	2021	2022-2023
<ul style="list-style-type: none"> Project submitted to the National Trade Corridors Fund for funding Engagement with tenants and stakeholders initiated Indigenous consultation began Geotechnical investigations conducted Preliminary design and project definition completed 	<ul style="list-style-type: none"> • Submit project application to Project and Environmental Review • Gather feedback from public and stakeholders during public comment period • Use feedback to develop a traffic and construction management plan 	<ul style="list-style-type: none"> • Construction anticipated to start in winter 2022 • Closure Timberland Road North at the rail crossing once the new Timberland Road South is built and operational • Construction to be completed by 2023

Timelines are subject to change

Virtual information session video

PORT of vancouver | Vancouver Fraser Port Authority

Fraser Surrey Port Lands Transportation Improvements Project

Information Session

Willy Yung, director, engineering and maintenance
Jack Peng, construction project coordinator

July 8, 2021

Social media advertisement

Sample LinkedIn post

Sample Facebook post

Sample Facebook ad

Fraser Surrey Port Lands Transportation Improvements Project

Invitation to participate | Public engagement period

About the project

The Vancouver Fraser Port Authority is proposing road and rail improvements within the Fraser Surrey Port Lands to reduce traffic congestion and rail crossing delays, and improve the ability of port tenants to move trade. The Fraser Surrey Port Lands is an industrial area situated alongside Highway 17 at Tannery Road, bordering on the municipalities of Surrey and Delta.

These changes will improve safety, security and vehicle access by creating more reliable travel times, security oversight and better emergency response access at this important trade gateway. The project is funded by the port authority and the Government of Canada through the National Trade Corridors Fund. The proposed project is in the design phase, and being reviewed under the port authority's Project and Environmental Review process. Construction is anticipated to begin in winter 2022, and be completed by spring 2023.



How to provide your feedback

From **June 16 to July 21, 2021**, as part of the project and environmental review (PER) process, the port authority invites you to learn about the proposed project and share your feedback. Here's how you can participate and share your input:

Learn about the project by visiting: portvancouver.com/frasersurreyengagement

Complete the questionnaire between June 16 and July 21, 2021 online at: portvancouver.com/frasersurreyengagement

Your feedback will help inform project planning and design, as well as the construction and traffic management plan.

Welcome!

Help us understand how you travel in the Fraser Surrey Port Lands area and what we should take into consideration as we plan our traffic management and construction. Provide your feedback by July 21, 2021.

The port authority is proposing road and rail improvements within the Fraser Surrey Port Lands to reduce traffic congestion and rail crossing delays, and improve the ability of port tenants to move trade. The Fraser Surrey Port Lands is an industrial area situated alongside Highway 17 at Tannery Road, bordering on the municipalities of Surrey and Delta.

Our goal is to enable safe and efficient goods movement by improving use of the area for port users and mitigating the impacts of growing trade on local communities. These upgrades will improve safety, security, and vehicle access by creating more reliable travel times, security oversight, and better emergency response access.

The project includes the:

- Creation of a state-of-the-art Timberland Road South route as the main road (arterial route) for traffic to travel through and access the Fraser Surrey Port Lands
- Closure of Timberland Road North and Robson road connection
- Conversion of the Timberland Wye three-way intersection to a standard four-way intersection
- Implementation of vehicle access control system gates for inbound container truck traffic – separating through traffic
- Upgrades to at-grade railway crossings to meet federal standards
 - Upgrades to six at-grade rail crossings in the area
 - Construction of a new at-grade rail crossing across the lead tracks to the DP World Fraser Surrey, IDC Yard
 - Removal of two at-grade crossings along the port authority's spur line on Timberland Road North
- Implementation of street lighting, relocation of closed-circuit television cameras, and integration of camera feeds into the port authority's operations centre

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Demographics

What best describes your relationship to the proposed project? *

- I work in the area and/or access the area
- I live nearby
- Both A and B
- Other (please specify)

If you work in the area/or access the area, what organization do you work for? (please specify)

If you work in the area, what best describes your role/position for the organization you work for?

- Management
- Employee working in the office (typically arrive and leave at the same time daily)
- Employee working in the field (changing locations regularly)
- Truck driver
- Other (please specify)

If you work in the area/or access the area, what are your primary days of work? Select all that apply.

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

If you work in the area/or access the area, please specify your usual start and end times.

If you live nearby, what is your postal code?

Did you attend the information session? (July 8, 2021)

- Yes
- No
- I plan to attend

If you did not attend the online information session, did you view the recording?

- Yes
- No
- I will once it is available

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Project design

The proposed project will create a route for traffic to travel through the Fraser Surrey Port Lands and convert a three-way intersection to a standard four-way intersection to improve traffic flow. Is there anything about this configuration you would like to share with us, for our consideration, as we look to finalize the design?

The proposed project will include two vehicle access control system gates and street lighting, relocating closed-circuit television cameras, and integrating camera feeds to improve security. Is there anything about these security upgrades you would like to share with us, for our consideration, as we look to finalize the design?

The proposed project will upgrade all at-grade railway crossings to meet federal standards, which will reduce noise from train whistling. Is there anything about these upgrades you would like to share with us, for our consideration?

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Project benefits

How important are each of the project benefits to you?

	Extremely important	Very important	Moderately importantly	Somewhat important	Not important
Reduced congestion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reduced noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More reliable travel times	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved emergency response	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Improved safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Support for future developments and growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Travel patterns

How often do you use each of the following modes to travel around the project area?

	Never	Only when necessary	Occasionally	Secondary mode	Primary mode
Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taking transit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carpooling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Driving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What is your preferred/typical route to and from work during normal operating conditions?

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Construction mitigation

What might we want to consider to reduce construction impacts on your travels?

Is there anything else that we should consider while designing and planning for construction? Please tell us below.



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General questions

Of the following options, which one are you most likely to use to stay up to date on construction activities and temporary traffic pattern changes for the project?

- Project website
- Email updates (opt-in)/newsletter
- PortVan eHub app
- Posters in your office/lunch room
- Through your own management team
- Signage that you will see on the road while driving
- Other (please specify)

Please provide any additional comments about any aspect of the project you would like us to consider.

Based on what you know of the project, are you supportive of the project?

- Yes
- No
- Other (please specify)

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Thank You!

Thank you for taking the time and providing your feedback on the Fraser Surrey Port Lands Transportation Improvements Project. We value your input and look forward to working with you on this project.

The feedback received from this phase will be used to:

- Inform traffic management plans for during construction to minimize impacts on local operations

When you will hear from us next

We will summarize the feedback received during this phase and share it in late summer 2021.

For more information:

Visit portvancouver.com/frasersurreyupgrades

How to stay involved

Get notified on upcoming engagements and the latest project related news.

[Sign up for notifications](#)

Learn more about the project and discover other opportunities to have your say.

[Visit project hub](#)



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vancouver

Vancouver Fraser
Port Authority

For questions regarding the project,
please contact the project team at
FraserSurrey@portvancouver.com

portvancouver.com/frasersurreyupgrades

Canada